Trouble Shooting

POWER PROBLEMS: Make sure that your power is working properly by plugging in a radio or lamp to test it. If the power is on, remove any extensions and plug the machine directly into an outlet. If your breaker trips, you have too much equipment plugged into the same circuit, so unplug something.

HOT DOG MACHINE ISNT HEATING: Make sure there's water in the unit and the lids are on. Use warm water, and room temperature hot dogs not frozen.

POPCORN SMELLS BURNT: Make sure the kettle is turned off and it is empty of product.

COTTON CANDY FLOSS HEAD ISNT SPINNING: Make sure both switches are "ON."

NACHO CHEESE IS TAKING A LONG TIME TO HEAT: It takes a long time to heat, but you can speed up the process by pouring product into a plastic container and heating it in the microwave, then place it back into the stainless steel bowl of the nacho cheese warmer.